



Workcloud Sync PBX Calling

Workcloud Sync PBX Calling connects your frontline workforce with outside vendors and customers, ensuring that processes such as curbside pickup are quickly and efficiently carried out. With Workcloud Sync PBX Calling, streamline your store operations and create a powerful experience for your customers.

Transform How Your Frontline Communicates

Close communication gaps with PBX-based voice calling, enabling your frontline to collaborate when they need to.



Decrease response times by empowering frontline workers to take external calls from anywhere, at any time.



Ensure fast and accurate responses by dynamically assigning incoming calls to the right employee based on role.



Personalize for your frontline, configuring buttons for phone features and personalizing the user interface to work for your workforce.

Streamline Communication for Your Frontline Workforce

Take advantage of the rich collaboration features in Workcloud Sync PBX Calling to transform how you communicate with external vendors and customers.

Wide-Ranging PBX Support

Supports Asterisk, Cisco WebEx Phone, Cisco CUCM, Cisco CME, Zoom Phone, and Avaya Aura.

Broad Feature Set

Connect your workforce with outside vendors and customers with call park/retrieve, transfer, hold, forwarding, multiple call appearance, and more.



Painless Enablement

Leverage simple management tools to easily manage and set up extensions, and keep up to date with license usage.

Leverage Powerful Accessories

Select between your device speaker, phone earpiece, or Bluetooth device, working with the devices and accessories that work for your employees.



Transform your frontline with Workcloud Sync!



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